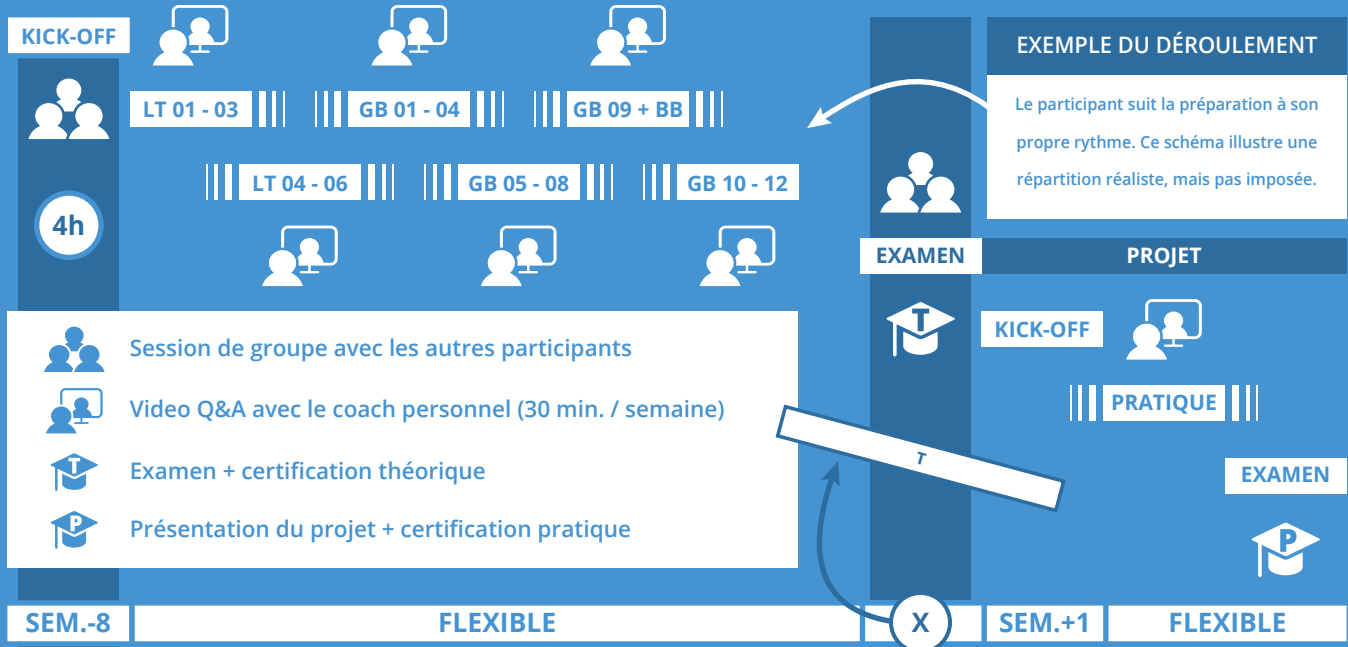


BLACK BELT - SERVICES

La formation Lean Six Sigma-8 jours pour le secteur des services



PRÉPARATION EN LIGNE À VOTRE PROPRE RYTHME

- LT / 01 - Introduction of the Lean Philosophy
- LT / 02 - Principle 1 and 2: Specify Value and Create the VSM
- LT / 03 - Principe 3: Create Flow
- LT / 04 - Principe 4: Create Pull
- LT / 05 - Principe 5: Strive for Perfection
- LT / 06 - Change Management
- GB / 01 - Introduction Six Sigma
- GB / 02 - Overview Project Selection & VOC
- GB / 03 - The Project Charter
- GB / 04 - Change Management: 7 Phases of Change
- GB / 05 - Basic Statistics and Data Types
- GB / 06 - Project Y, Data Collection Plan & Sampling
- GB / 07 - Measurement Systems Analysis
- GB / 08 - Process Capability: Z Value, Sigma Level, CP & CPK
- GB / 09 - The Trivial Many, C&E Diagram, C&E Matrix & FMEA
- GB / 10 - Trial Experiments and Creative Tools
- GB / 11 - Decision Matrix, Pugh Matrix, AHP & Piloting
- GB / 12 - Control Plan & Control Mechanisms
- BB / 01 - Introduction Minitab
- BB / 02 - Confidence Intervals
- BB / 03 - Intro Hypothesis Testing
- BB / 04 - Hypothesis Testing for Discrete X
- BB / 05 - Hypothesis Testing for Continuous X



SESSIONS DE GROUPE (SIMULATIONS SUPPLÉMENTAIRES)

	JOUR 1	JOUR 2
MATIN	Six Sigma: Define / Measure / Analyze	Minitab Examen
PAUSE LUNCH	Break	
APRÈS-MIDI	Six Sigma: Improve / Control Minitab	

DES QUESTIONS ?

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